VIAIR Corporation Manufacturer Defect Warranty:

VIAIR Corporation warrants this product to the end-user, when properly installed and under normal conditions of use, to be free from defects in workmanship and materials for a period of one year from the provided date of purchase for the original purchaser of the product. This warranty does not cover abuse, operation in a manner inconsistent with the product's design, or damage resulting from exposure to the elements. If the defect is considered "under warranty", VIAIR will, at its option, repair or replace the product free of charge to the person who purchased the product.

Return Goods Authorization / Warranty Inspection:

If you believe that you have a valid warranty claim, please fax a copy of your original, dated purchase receipt to 949.585.0188. Please be sure to include your name, complete mailing address, telephone phone number, and a description of the problem. If you do not receive a follow up contact within 24 hours, please call VIAIR to confirm delivery of your receipt. VIAIR will then provide you with a Return Goods Authorization (RGA) number. This RGA number must be written clearly on the outside of the package that is shipped to VIAIR containing your product requiring inspection. Always ship the unit as received when new to assist in determining the cause of failure. Do not disassemble the product, since this will void your warranty. Freight charges for products shipped to VIAIR for warranty concern are the responsibility of the person seeking warranty consideration. If the unit is covered under this Manufacturer Defect Warranty, no further action is required by the person seeking warranty inspection and/or repair.

If after inspection by a VIAIR technician, any VIAIR product is found to contain no manufacturing or material defects during or after the warranty period, the retail customer will be contacted by VIAIR and given the option to have the product returned as-is, or be repaired and returned at the customers' expense.

Authorized VIAIR Dealers:

Dealers should advise your customers to contact VIAIR Corporation directly if they have a warranty concern. Do not field scrap or replace any VIAIR compressor without prior authorization from VIAIR Corporation. Unless otherwise noted and agreed to, all returns for warranty inspection and consideration MUST be done via the Return Goods Authorization / Warranty Inspection process.

Post-Warranty Service Procedure:

If you require service after the warranty period has expired – you may opt to have your unit(s) serviced by VIAIR Corporation. Each compressor must be assigned an RGA number for the return for repairs. A fee of $20 for each unit requiring inspection will be collected at the time that the RGA number is provided. Additionally, once the inspection is completed – the customer will be notified as to what is required to restore the compressor to acceptable performance levels. If a customer does not wish to complete repairs, the inspection fee is non-refundable. VIAIR must receive payment for parts, labor and return freight before repairs are made. Freight charges for post-warranty inspection and/or repairs are the responsibility of the person requesting service.

Contact: customerservice@viaircorp.com